

## Complaints to the BBC

This fortnightly report for the BBC complaints service<sup>1</sup> shows for the periods covered:

- the number of complaints about programmes and those which received more than 100<sup>2</sup> at Stage 1 (Audience Services);
- findings of subsequent investigations made at Stage 2 (by the Executive Complaints Unit)<sup>3</sup>;
- the percentage of all complaints dealt with within the target periods for each stage.

NB: Figures include, but are not limited to, editorial complaints, and are not comparable with complaint figures published by Ofcom about other broadcasters (which are calculated on a different basis).

BBC London News	BBC One (London)	28/09/2024	Bias about Wimbledon plans	<a href="#">Not upheld</a>
Today	Radio 4	24/09/2024	Misleading about number of Gaza fatalities	<a href="#">Not upheld</a>
News promotional video	BBC One	Various	Bias on climate change	<a href="#">Not upheld</a>
BBC News (6 & 10pm)	BBC One	17/10/2024	Offence to victims of 7 October attacks	Not upheld
Trail for Gavin and Stacey	BBC One	Various	Casual use of holy names	Not upheld
BBC News (10pm)	BBC One	21/10/2024	Biased and misleading report of Chris Kaba verdict	<a href="#">Not upheld</a>
Wales Today	BBC One Wales	08/11/2024	Pro-nuclear bias	<a href="#">Not upheld</a>
This cultural Life	BBC News Channel	10/08/2024	Inappropriate choice of interviewee	Not upheld

82% of complaints (9 out of 11) dealt with between 1 – 15 December 2024 received a response within the target time.