

## Complaints to the BBC

This fortnightly report for the BBC complaints service<sup>1</sup> shows for the periods

79% of all complaints dealt with between 30 March – 12 April 2020 received an initial response within the stage 1 target period of 10 working days. The proportion answered within 10 days is temporarily lower than normal while replies are still being sent to very high numbers of complaints previously reported.

Recent BBC public responses to significant complaints at Stage 1 are published at: <https://www.bbc.co.uk/contact/complaints/recent-complaints>

## Stage 2 complaints – Executive Complaints Unit (ECU)

The Executive Complaints Unit made 12 findings at Stage 2 between 30 March – 12 April 2020. Further information on complaints which were upheld or resolved after investigation by the ECU can be found here: <https://www.bbc.co.uk/contact/recent-ecu>

The Andrew Marr Show	BBC One	01/12/2019	Bias in interview with Prime Minister X2	Not upheld
BBC News (10pm)	BBC One	22/01/2020	Bias against Israel X2	Not upheld
The Andrew Neil Interviews	BBC One	26/11/2019	Bias against Jeremy Corbyn	Not upheld
Newsnight	BBC Two	16/10/2019	Inaccurate reference to Labour anti-Semitism	Not upheld
RuPaul's Drag Race UK	BBC Three	24/10/2019	Inappropriate Falklands War reference	Not upheld
Strictly Come Dancing	BBC One	Various	Habitual inconsiderate behaviour by judge	Not upheld
America This Week	BBC Parliament			

