

## Complaints to the BBC

This fortnightly report for the BBC complaints service<sup>1</sup> shows for the periods covered:

- the number of complaints about programmes and those which received more than 100<sup>2</sup> at Stage 1 (Audience Services);
- findings of subsequent investigations made at Stage 2 (by the Executive Complaints Unit)<sup>3</sup>;
- the percentage of all complaints dealt with within the target periods for each stage.

NB: Figures include, but are not limited to, editorial complaints, and are not comparable with complaint figures

A History of Hate	Radio 4	03/06/2019	Anti-Serb bias in relation to former Yugoslavia	
The Emma Barnett Show	Radio 5 Live	01/07/2019	Anti-Labour bias	
Breakfast	BBC One	22/08/2019	Inappropriate laughter by presenter	
The Andrew Marr Show	BBC One	13/10/2019	Disrespectful reference to The Queen	
Newsnight	BBC Two	19/10/2019	Misleading suggestion that Government had misled or lied to the Queen over prorogation	
Have I Got News for You	BBC One	18/10/2019	Objected to joke about Jeremy Corbyn and anti-Semitism	
Jeremy Vine	Radio 2	06/11/2019	Biased treatment of caller x2	
BBC News (6pm)	BBC One	06/11/2019	Misleading statement that PM couldn't get his Brexit deal through Parliament	
Trails for RuPaul's Drag Race UK	BBC One	Various	Unsuitable for general audience	Not upheld
EastEnders	BBC One	11/07/2019 onwards	Autism storyline insensitively handled	Not upheld
Points West	BBC One (West)	21/11/2019	Inconsistent treatment of Brexit Party compared to Green Party	Upheld

EastEnders