

Complaints to the BBC

This fortnightly report for the BBC complaints service¹ shows for the periods covered:

- the number of complaints about programmes and those which received more than 100² at Stage 1 (Audience Services);
- findings of subsequent investigations made at Stage 2 (by the Executive Complaints Unit)³;
- the percentage of all complaints dealt with within the target periods for each stage.

NB: Figures include, but are not limited to, editorial complaints, and are not comparable with complaint figures published by Ofcom about other broadcasters (which are calculated on a different basis). The number of complaints received is not an indication of how serious an issue is.

Stage 1 complaints

Between 20 January – 2 February 2020, BBC Audience Services (Stage 1) received a total of complaints about programmes. complaints in total were received at Stage 1.

BBC programmes which received more than 100²complaints during this period:

BBC News (10pm)	BBC One	22/01/2020	Bias against Israel.	308

Horrible Histories: Brexit	BBC iPlayer	31/01/2020	Bias against Brexit.	309
BBC News Special: Brexit Day	BBC News Channel	31/01/2020	Offensive to refer to the lack of racial diversity amongst Leave supporters in Parliament Square.	209
BBC News Special: Leaving the EU	BBC News Channel & BBC One	31/01/2020	Bias against Brexit.	238

71%

Cunk & Other Humans