Complaints to the BBC: May 2011

The BBC answered just over 16,000 complaints from the audience in May 2011. These ranged from a small number of complaints about alleged breaches of editorial guidelines through to a much larger collection of views about programme content and services.

We received complaints from people who felt that there was too much coverage of the death of Osama Bin Laden across BBC News output.

Some listeners were unhappy that 5 Live Breakfast speculated whether the person who attacked Celtic manager Neil Lennon might have been a Rangers fan.

There were complaints when drama The Shadow Line showed a scene where a character attempted to drown a cat. Some viewers of EastEnders objected to scenes showing a gay couple in bed. And fans of Family Guy were unhappy when Lady Gaga's performance at Radio 1's Big Weekend overran, meaning the comedy was broadcast later than billed.

We also received complaints about a performance on the show Hip Hop M1x with Charlie Sloth on Radio 1Xtra, when the phrase 'Free Palestine' was edited out.

The BBC's responses to some recent issues can be read on the <u>BBC Complaints</u> website.